# Insurance Continuing Education Advisory Council Meeting Minutes, May 20, 2020

The meeting of the Insurance Continuing Education Advisory Council was held at 10:00 a.m. on 05/20/20

#### **Members Present**

Jeannie Keller, State Auditor's Office non-voting member and meeting chair Misty Kriskovich, IIAM member Jerri Roney, Professional Insurance Agents of Montana member Deanna Anderson, Unaffiliated Insurance Producer Member Ted Lovec, Title member

#### **Members of the Public**

None present.

### **Approval of Minutes**

Ted Lovec moved to approve the minutes of the April 15, 2020 meeting. Deanna Anderson seconded the motion. The motion carried unanimously.

#### **Presentation of Course Summaries**

Course information was distributed by e-mail to all Advisory Council members in advance.

#### **Public Comment**

No public comment.

## **Discussion of Course Summaries**

Jeannie Keller explained that the Pilot Catastrophe Services, Inc, Course 3095403016 titled Xactimate Training was highlighted because of the Council's previous discussion regarding this class. This course has been submitted for consideration before and the Council has not approved. Ric Holden emailed comments regarding the course in advance of the meeting. Ric's comments are as follows, "This is almost the single most important class that a property adjuster can learn. If a claims adjuster can not operate the Xactimate program then they can not estimate insurance damages or apply state law to critical parts of the insurance estimating function." Ric was not on the call so we did not hear additional comments from him. Ted Lovec stated he felt strongly that his was not a CE course. Ted feels it is a proprietary software training. While it may be valuable for the adjuster for their job, it is not continuing education material. Jerri Roney agreed. Ted Lovec moved to approve the courses as submitted except for Course 3095403016 which is not to be approved. Misty Kriskovich seconded the motion. No additional discussion. Motion carried.

## **Other discussion items**

Jeannie Keller was happy to announce that Pearson Vue has opened their existing test sites as well as three new 3<sup>rd</sup> party test sites. Missoula is the only Pearson Vue site that is offering their test candidates fingerprint services. Additional information is posted on the CSI Licensing website about how to secure fingerprint cards for those candidates. The CSI office will bring some additional staff into the office starting next week. This first wave will be the employees requesting to return to the office. As we establish office safety procedures, we will move forward gradually bringing employees back slowly to make sure we follow all safety guidelines.

# **Next Meeting**

Wednesday, June 17, 2020 – 10:00 a.m., Advisory Council meeting, telephone conference

# <u>Adjournment</u>

The meeting adjourned at 10:15 a.m.